

DISCLAIMERS AND TERMS & CONDITIONS

REWARDS! PROGRAM TERMS & CONDITIONS

The Rewards! program is a free customer loyalty program offered by United Supermarkets LLC. (“Program”) that allows the participants of the Program (“Program Members” or individually, “Program Member”) to receive weekly personalized deals on groceries, earn points on all eligible purchases, redeem rewards for discounts on gas and groceries, receive monthly birthday treats, and more (“Rewards”)! Program Member-only perks are described in more detail below. No purchase is required to become a Program Member. For the purposes of these Terms and Conditions, references to “grocery banners” include the following: United Supermarkets, Market Street, Amigos, Albertsons Market, United Express, Market Street Express and Albertsons Market Express. Restrictions and exclusions apply.

The Rewards! program terms and conditions set forth herein (“Terms and Conditions”) together with our Terms of Use and Privacy Policy govern your participation and use of the Program. We, in our sole discretion, may restrict, suspend, amend, discontinue extend, or otherwise alter these Terms and Conditions and/or the Program or any aspects of the Program at any time and without prior notice. As we may update these Terms and Conditions or the Program from time to time without notice, we encourage you to review these Terms and Conditions periodically. By enrolling in, using, or continuing to use the Program, you accept and agree to be bound by these Terms and Conditions and our Terms of Use and Privacy Policy. We also reserve the right to modify or cancel any offer/order and/or correct typographical, pictorial, and other ad or pricing errors associated with the Program. Online promotions, offers, discounts and savings may differ from those in our physical stores. Additionally, each of the Program Rewards along with the welcome offers, birthday treat offer, and other perks are subject to their applicable offer terms and restrictions. All trademarks associated with the Program and these Terms & Conditions are the property of their respective owners and are used with permission. Void or subject to restrictions based upon applicable law.

CREATING AN ACCOUNT

To participate in the Rewards! program and to become a Program Member, you must create an account. There is one way to create an account: (1) register online at <https://www.theunitedfamily.com/rewards> or through our mobile application by providing complete and accurate information. Program Members using a mobile phone number (or previous Club Card number) in-store, may earn points and redeem Gas Rewards (for fuel), Grocery Rewards (for groceries), or automatic cash off purchases, but in order to receive additional Program Member perks, Program Members should register their own account online by signing into their account or by downloading the mobile app.

MULTIPLE ACCOUNTS

Multiple Rewards! accounts can be linked together within a household. When such accounts are linked, the same Program offers will be received, subject to the terms and conditions of the applicable offers. If you want to link or unlink your Rewards! accounts, please contact our Guest Services team toll free line at 1-877-848-6483 or email guestservices@unitedtexas.com. If a Program Member’s account number is used by any other person, all Points relating to purchases made by such other person will be credited to the Program Member’s account.

UNAUTHORIZED ACCOUNT USE/COMPROMISED ACCOUNTS/ACCOUNT SUSPENSION

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United Supermarkets LLC. assumes no liability or responsibility for Points redeemed by any person(s) prior to a notification to our Guest Services team that the Program Member's account number was used by an unauthorized person or has been compromised. Any Rewards redeemed prior to such notification, whether by the Program Member or an unauthorized third party, shall be deducted from the Program Member's account.

Using multiple accounts to exceed limits on offers and promotions is not permitted. If we determine that a Program Member has abused any of the Program's privileges, fails to comply with any of these Terms and Conditions, or makes any misrepresentation to us, we may, in our sole discretion, take such actions as we deem appropriate, including, without limitation, suspending such Program Member's privileges under the Program, revoking any or all of the points in such Program Member's account, and/or revoking the Program Member's participation in the Program, in each case, with or without advance notice to such Program Member and without liability to United Supermarkets LLC. and/or Albertsons Companies, Inc. or its other grocery banners.

POINTS

Use Points on grocery items, discounts on gas at participating stations, or automatic cash off at checkout. One Point will be awarded for each whole dollar spent using your Rewards! account on eligible/qualifying grocery and pharmacy purchases, and two Points will be earned for each whole dollar spent to purchase eligible gift cards.

EXCLUSIONS

Eligible/qualifying purchases for Rewards Points **exclude**: (1) alcoholic beverages and tobacco products; (2) fuel and automotive services; (3) bus/commuter passes, fishing/hunting licenses and tags, ski/amusement park passes, stamps, money orders/transfers, lottery/event tickets; (4) any financial instrument that can be redeemed for goods or services at participating Albertsons Companies banner stores - including (but not limited to) gift certificates, money orders/transfers, and gift or debit cards issued by American Express®, MasterCard®, Visa®, any bank, or any Albertsons Companies banner store; (5) phone cards; (6) fuel gift cards, including but not limited to Filling Participant gift cards; and (7) Bottle/container deposits, applicable taxes, fees, and other charges, if applicable, are not purchases and are not eligible to accrue points. For pharmacy purchases, only your out-of-pocket costs (e.g., prescription co-pays) are eligible to earn Points.

EXPIRATION

Points will expire within two months, including the month they are earned. For example, if 100 Points are earned in January, those 100 Points will be available to use until the end of February.

VALUE/TRANSFERABILITY OF POINTS

Points have no cash value and are not exchangeable for cash. The accumulation of points does not entitle Program Members to any vested rights, and United Supermarkets LLC. and/or its grocery banners do not guarantee in any way the continued availability of any Rewards, redemption level, rebate, or any other benefit. United Supermarkets LLC. and/or its grocery banners assume no liability to Program

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Members for the addition or deletion of items in their Rewards! account for which points can be collected and/or redeemed.

Points cannot be assigned, exchanged, traded, bartered, purchased, or given by gift or otherwise sold or transferred. Any points so acquired will be void. In the event of a return/exchange of any eligible/qualifying purchase that initially earned Points, such Points will be deducted automatically from the Rewards! account that was used for the eligible purchase (whether the account number is presented at the time of return and/or exchange). Points will be deducted at the same rate as they were earned.

Upon the return and/or exchange of products awarded through the redemption of Points, all redeemed Points will be forfeited.

Rewards Terms

Gas Rewards Terms

Every 100 Points equals 10 cents off per gallon at participating owned and partner fuel stations. Gas Reward savings in a single fuel transaction are limited (i) to 25 gallons for one vehicle per transaction—subject to rounding ; (ii) to the maximum per-gallon Gas Rewards discount available at our partner fuel stations (typically limited to 20 cents off per gallon) and \$1.00 off per gallon at owned fuel stations; and to any transaction dollar limits that your financial institution may place on your payment card. To use Rewards for gas, you must establish eligibility by entering the phone number or Fuel Discount Code used to register your Rewards! account before pumping fuel. Points will be available for use at fuel stations approximately one hour after being earned. Gas rewards may be temporarily unavailable for immediate use due to technical or maintenance issues. Gas Rewards may be redeemed only at United Supermarkets LLC. banner stores fuel stations and at participating partner stations. Gas Rewards are not available in the Jewel-Osco market area. One-Touch Fuel™, Scan & Pay, Fast Forward and SmartCheck are not accepted as forms of payment at participating fuel stations.

Grocery Rewards Terms

Grocery Rewards are only available to customers with a Rewards! account. Grocery Rewards are available only under the United Supermarkets LLC. grocery banner store that offers such rewards and are not transferable to other grocery banners. To use Points for groceries, you must use a valid phone number associated with your Rewards! account when checking out in-store or online. To redeem your Points for a Grocery Rewards item, the accrued Points balance in your Rewards! account must equal or exceed the Grocery Rewards requirement of that offer; no partial Grocery Rewards will be applied. Once you elect to redeem Points toward a Grocery Rewards offer and confirm your offer selection, the applicable Points will be deducted from your Rewards! account. Grocery rewards may be temporarily unavailable for immediate use due to technical or maintenance issues. Rewards may be reclaimed for reuse until the expiration date specified on the Grocery Reward offer. There may be a lag between the time when you redeem your Points and when your Points balance is updated. Attempting to reuse Points that have already been applied may result in a negative Points balance until you accumulate enough Points to eliminate such a deficit.

Automatic Cash Off Terms

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Auto cash off is an opt-in feature you can use to save by automatically turning your Points into cash off. Once you opt in, your Points will automatically convert to cash off at your next purchase. Every 100 Points will convert to \$1 cash off at the time of checkout. If your Rewards balance exceeds the dollar value of your transaction, the Rewards that apply in that transaction will be one less than your current Rewards balance. For example, if your grocery bill is \$14.96 and you have 15 Rewards available, 14 Rewards will trigger at the point of checkout and you will receive \$14 off in savings. Cannot be converted to or used as cash. No cash value to Points other than as cash off at purchase.

Note that the Grocery Rewards Gallery will no longer be available once opted into automatic cash off, however you can continue to use Points for Gas Rewards while opted in (as long as you have an available balance).

You can opt out of auto cash off at any time. Should you opt out, the Grocery Rewards Gallery will become available.

PROGRAM MEMBER PERK – BIRTHDAY TREAT

Qualifying Program Members will be eligible to receive a birthday treat offer placed into their Rewards! account. It's our way of celebrating our Program Members' birthdays!

****DISCLAIMER:** To be eligible to receive an offer for a birthday treat, you must select which months you celebrate your birthday to your Rewards! account. A birthday treat offer will be placed in your Rewards! account on the first day of your selected months. You must redeem the offer in-store or as part of your online transaction prior to the expiration date specified on the offer. OFFER NOT VALID FOR ONLINE ORDERS PLACED FOR DELIVERY OR PICK-UP AFTER THE OFFER EXPIRATION DATE OR FOR ORDERS PLACED WITH THIRD PARTY DELIVERY SERVICE PROVIDERS. Offer is personalized to Rewards! account holder and cannot be assigned or transferred. Using multiple accounts to exceed limits on offers and promotions is not permitted. We reserve the right to terminate accounts if we believe they are used for such activities. ONE (1) BIRTHDAY TREAT OFFER PER HOUSEHOLD PER CALENDAR MONTH. If you have multiple accounts linked to your household, you may call our customer service line to add/update the birthdates of linked accounts. You pay applicable taxes, bottle/can deposits, and bag fees on birthday treat item. Not all items/varieties available in all store locations or online. Quantities limited to inventory on hand and subject to availability. While supplies last. We reserve the right to modify or cancel offers/orders and/or correct typographical, pictorial, and other ad or pricing errors. Offer has no cash value and birthday treat may not be returned for cash back. Contact our customer service at: Guest Services Team, United Supermarkets LLC., 7830 Orlando Ave. Lubbock Texas 79423. or (877) 848-6483 for any questions. Void where prohibited by law.

Updated Date: 02/04/2024.

By joining Mobile Alerts, you agree to our collection, use and disclosure of your personal information pursuant to the terms of our Privacy Policy and the Terms and Conditions associated with the use of this website.

By subscribing, you are providing your signature, consent and agreement that you are 18 years of age or older or have parental consent to enroll your number in Rewards Mobile Alerts and are authorized to agree to receive commercial text messages from us on your mobile phone.

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Message frequency varies based on applicable mobile promotions, alerts and offers from United Supermarkets, LLC, Message and Data Rates may apply, depending on the subscriber's wireless carrier plan.

United Supermarkets, LLC, will not charge you for subscribing to this program; however, you are responsible for any mobile messages or data rates that may apply from your wireless carrier. Carriers are not liable for delayed or undelivered messages.

By subscribing, persons 13 to 17 years of age are confirming parental consent to enroll their number in our Rewards Mobile Alerts.

You may discontinue the receipt of future text messages at any time by texting the word STOP to 43300 or by logging into the website and updating account preferences.

For additional help, [contact us at 1-855-762-7880](tel:1-855-762-7880) or [email guestservices@unitedtexas.com](mailto:guestservices@unitedtexas.com). You can also [contact us here to submit a comment form via email](#) or send a text message with the keyword HELP to short code 43300.

CONTACT US

If you have any questions about these Terms and Conditions, need to contact us about your Program account, or would like to request any additional information, please go to our [Contact Us](#) page where you can email, or call our Guest Services toll free line at 1-877-848-6483. You can also write and send a letter to the following mailing address:

Guest Services Team

**Store Support Center
United Supermarkets. LLC
7830 Orlando Ave
Lubbock, TX, 79423**